

- Administration
- Bureau of Motor Vehicles
- Emergency Management Agency
- **Emergency Medical Services**
- Office of Criminal Justice Services
- Ohio Homeland Security
- Ohio Investigative Unit
- Ohio State Highway Patrol



Emergency Medical Services  
1970 West Broad Street  
P.O. Box 182073  
Columbus, Ohio 43218-2073  
(614) 466-9447 • (800) 233-0785  
[www.ems.ohio.gov](http://www.ems.ohio.gov)

January 10, 2012

## **Clarification Regarding Users Logging into the New Account Center and Answer Security Questions**

The recent announcement regarding the new Account Center upgrade and the need for users to login to their accounts and answer security questions in order to reset their passwords by themselves in the future applies only for the users of the following systems:

- EMS Grants (Emergency Medical Services)
- EMS CE Tracking (Emergency Medical Services)

If you are not a user of one of the above systems, please disregard the original email and accept our apologies for any confusion this may have caused.

If you are a user of any of the above systems, please click on the following link (<https://ext.dps.state.oh.us/AccountCenter/>), log in and answer the security questions.

By answering these questions, the new functionality in the Account Center application will allow you to reset your own password, as opposed to calling your contact at the Ohio Department of Public Safety for assistance.

### **Mission Statement**

*"to save lives, reduce injuries and economic loss, to administer Ohio's motor vehicle laws and to preserve the safety and well being of all citizens with the most cost-effective and service-oriented methods available."*