



MEDIA RELEASE

Bureau of Motor Vehicles

Ohio Bureau of Motor Vehicles • Mike Rankin, Registrar
www.ohiobmv.com



FOR IMMEDIATE RELEASE

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BUREAU OF MOTOR VEHICLES COMPUTER GLITCH RESOLVED

COLUMBUS – The Bureau of Motor Vehicles (BMV) is now able to process driver licenses.

Since Monday, January 6, 2014, the BMV was experiencing intermittent issues while processing driver license transactions at Deputy Registrar locations across the state. A software update to the Commercial Driver License Information System (CDLIS) interfered with regular licensing programming and caused the glitch.

The BMV worked diligently with American Association of Motor Vehicle Administrators (AAMVA) to resolve the issue. In the interim, customers who were not able to receive their licenses were offered a System Outage Notice (SON) letter they could carry with them in the event they were stopped by law enforcement.

The BMV apologizes for any inconvenience customers experienced during this time.

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