



MEDIA RELEASE

Bureau of Motor Vehicles

Ohio Bureau of Motor Vehicles • Donald J. Petit, Registrar
www.ohiobmw.com



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BUREAU OF MOTOR VEHICLES RECEIVES THREE NATIONAL AWARDS

COLUMBUS – The Ohio Bureau of Motor Vehicles (BMV) recently received three American Association of Motor Vehicle Administrators (AAMVA) 2016 Public Affairs and Consumer Education (PACE) Awards.

Ohio BMV was the winner of *Improvements through Efficiencies Award* for its official online renewal site, OPLATES.com.

Ohio BMV was the winner of *Division 7, Websites/Technology; Category 7A* for an internally produced web site. The BMV's official Web site, www.bmv.ohio.gov, was recently redesigned making it more customer-friendly and easier to navigate.

Ohio BMV was the winner of *Division 7, Websites/Technology; Category 7C* for an interactive presentation award on the Self Service Terminals Kiosk Tutorial. Self-service terminals are do-it-yourself kiosks for vehicle registration renewal. Registrants may renew up to five vehicles at one time. Only non-commercial vehicles are eligible for SST transactions. Currently, Ohio has 9 Self-Service Terminal Kiosks at a variety of 24/7 locations. To view the Self-Service Terminal Kiosk Tutorial, click https://www.youtube.com/watch?v=SxvWw0Sy9_k or visit <http://bmw.ohio.gov/vr-sst.aspx> for more information.

“These awards are a true example of teamwork.” said Don Petit, Registrar, Ohio BMV. “Without the mutual cooperation from Communications, IT and the Vehicle Information Services of the BMV, none of these award winning customer service enhancements would have been possible.”

This year, AAMVA received a record number of submissions for the national PACE Awards. AAMVA's PACE Awards Program recognizes public relations, public affairs and consumer education excellence among the motor vehicle, law enforcement and traffic safety agencies across North America. The program recognizes creativity, cost effectiveness and the ability to reach consumers with a well-crafted, measured and executed message.

The PACE Awards are separated into seven divisions – Print and Electronic Publications, Advertising, Special Events, Video, Writing/Media Relations, Graphic Design, and Websites/Technology. Each Division contains several different categories.

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