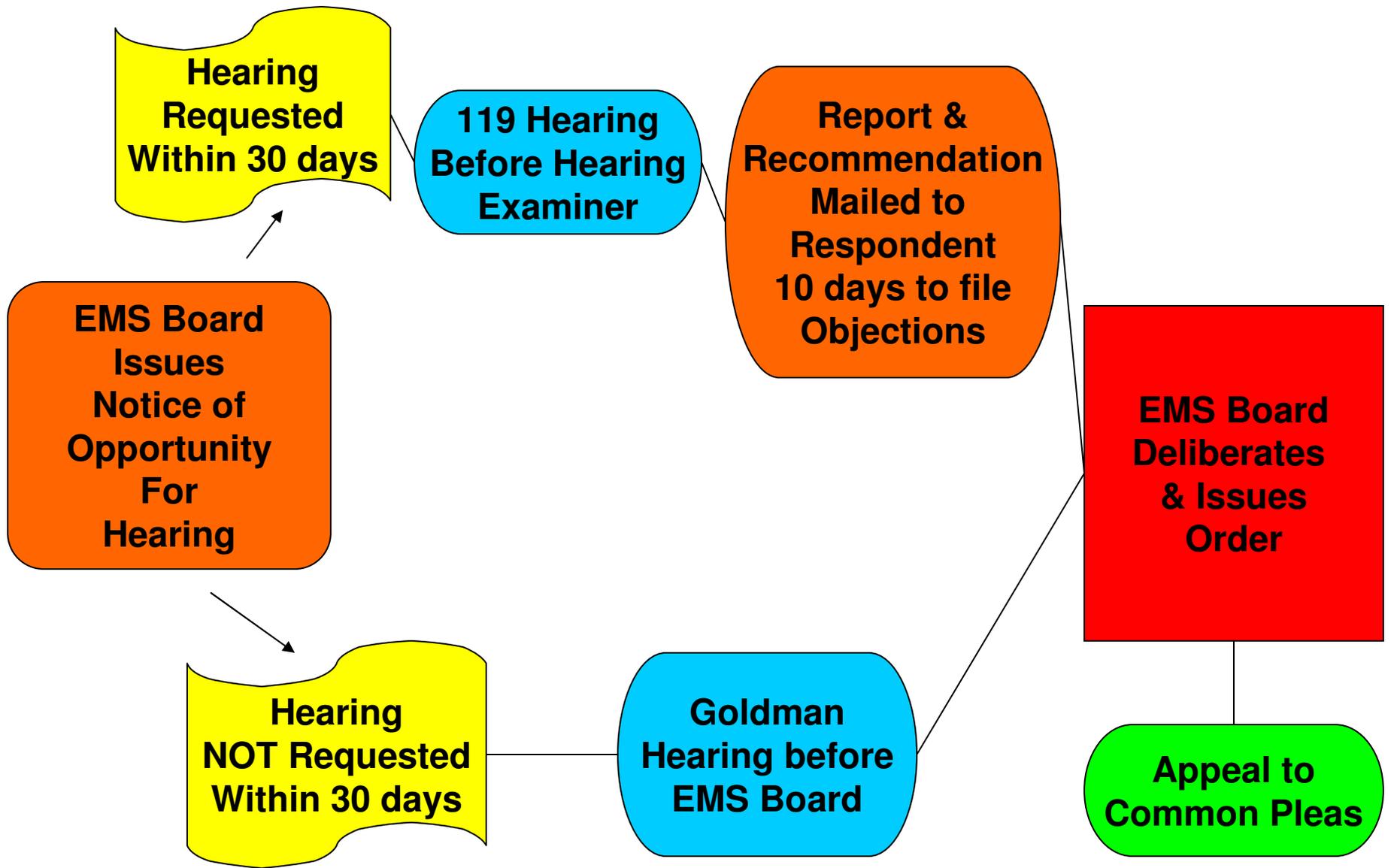


Investigation Flow Chart



Flow Chart For Notice of Opportunity for Hearing