

# 2007 INSTRUCTOR REFRESHER WORKSHOP EVALUATION

## General Session - Cathy Rimm

Excellent  
39

Good  
53

Average  
20

Needs Help  
7

### Excellent comments

- Very informative
- Had a good idea where provider MSF is going.
- Good explanation of process
- Very informative of direction and future goals
- Good information and presentation
- More display screens
- Very well done
- Rides a Triumph!
- Handouts would have been great
- Couldn't see, room too wide to see screen.
- New class options are excellent hope we get to teach them.
- Thorough

### Good Comments

- Great overview, nice delivery and graphics.
- Could not see presentation, okay information, monotone voice.
- Informative about new potential programs.
- If the purpose was "check the website" mission accomplished
- Don't assume your audience understands your abbreviations
- The slides were way to fast to see anything.
- Speaker needs to make better use of microphone in large group presentations.
- Improve audio visual
- Needs to speak louder to the group as a whole.
- Very Personable
- We want on road training.
- MSF seems too internet/web oriented
- Nice to know what the MSF is up too.

### Average Comments

- Some topics not in our future

- A bit boring, should have used microphone better should have repeated questions.
- Some new courses propose should be offered to instructors
- Could not hear or see well

### **Needs Help**

- Could not see overhead presentation, needed more screens so the side of the room could see
- Nothing in this session that could help me be a better riders coach.
- Should have had handout of slides.
- Could not hear or see

## **Curriculum Issues - Art Hill/Dan Woerner**

**Excellent**  
27

**Good**  
30

**Average**  
3

**Needs Help**  
0

### **Excellent comments**

- Glad to see we are using, again, some common sense and judgment.
- Excellent as always
- Liked explanations and got a few tips
- Presented good material although tried to cover too much information during the session. I liked the interaction of questions and feedback from both students and instructors.
- Good discussions of range practices.
- Good information
- Covered everything I was hoping to learn.
- Great opportunity to get needed answers right from a chief.
- Important after each session
- Gave us an opportunity to talk with peers with chief present. Handouts in 'range card size would be nice"
- Always a rousing discussion when it comes to curriculum.

### **Good comments**

- It would be nice if he would not discuss the mechanics of the BRC
- Good facilitator
- Informational and helpful
- Great to get clarification for issues concerning us.
- Ran a little long.
- Still leaves you not knowing
- Keep giving us standards! Cones are optional

## **Chunking - Scott Mootz/Cliff Basel**

**Excellent**  
29

**Good**  
20

**Average**  
3

**Needs help**  
0

### **Excellent comments**

- I like it and will give it a try.
- Scott and Cliff did a great job.
- Your guys are awesome
- Not sure I'd do it but well presented.
- Can't wait for it to be online.
- This session was very helpful
- I'm going to try it!
- Would like to have more time.
- Very interesting
- It was very informative and seems like it would help keep the classroom actively participating.
- Great preparation, will use it!
- Got much better idea of the teaching concepts.
- Used for good adult learning techniques fun! Very helpful
- Very promising idea eager to try

### **Good comments**

- Nice new concept to me. I've never heard of it, but am familiar with the idea.
- We did it all ourselves.
- Nice to have alternatives for the classroom
- Concept is good
- Would really like to see this work
- Room small, fun good class, did not learn how to shorten the intro to skills
- Expected something different
- Kept to the topic
- Already doing this in classroom
- Great presentation
- New idea to use

### **Average comments**

- Start with some discussion of the concept
- Already doing this was disappointed didn't get anything new.

# The Dynamics of Adult Education – Mike Cosgrove/Steve Zarbatany

Excellent  
20

Good  
14

Average  
6

Needs Help  
7

## Excellent comments

- Really applies to what we are doing as MO instructors
- Very Good
- Very Excellent, The sincerity and professionalism of the presenters let me finally have an understanding of adult learning principles and how they relate to the BRC objectives. Thank you!
- Not enough time
- Good Handouts
- The absolute best session! Experts
- Opened my eyes
- Interesting to short to really get into it.
- We obviously need more help on this based on the comments in the session. Please obtain the list of questions Mike and Steve received from the instructors so we can perhaps learn something from it.

## Good comments

- Very informative, not enough time for entire presentation.
- A bit abstract
- Was good training
- A little over some peoples head the way it was presented.
- Needed to be more down to earth. A little deep for me.
- Interesting
- Steve was to college level speaking, wordy
- Thoughtful, liked

## Average comments

- I think they presented their material but had an inflated image of our intelligence, more down to earth terminology would have been better.
- The speakers needed more time. The connection between the philosophical and the practical was never made.
- They both talked way above my head and never directly.
- Material excellent, class control was lost, one person received too much time and material wasn't covered.
- Steve struggled with an disagreeable participant, got stuck, couldn't get back to where he needed to go.

## Needs help

- 30 minutes to discuss what they were to discuss-never made any headway. Too high-brow and never touched on MSF (except to say we'll get to that)
- Way to long with unnecessary information.
- No focus

## Best Practices - Cathy Rimm

Excellent  
3

Good  
6

Average  
3

Needs Help  
0

### Excellent Comments

- Knows her stuff
- Very good
- Benefit to me/ lots of new ideas

### Good comments

- Good, informative to read other peoples ideas
- Useful, but some practices not helpful
- Presentation good, best practices not good.
- Very good session
- Need more time
- Good info
- Lou's course next door was distracting-but interesting topic

### Average comments

- One handout hard to read
- Needs more direction, but not bad
- Poor examples for teaching

## Coaching - Tim Stahlberg/Wendal Shaw

Excellent  
18

Good  
18

Average  
4

Needs help  
1

### Excellent comments

- Useful and relevant
- Excellent topic, initiates good ideas
- Good refresher on coaching priorities

- Excellent techniques, good practice on using it
- Fantastic job, both of them. Great teamwork, material, and involvement from the class. Good info/presentation by students and instructor interaction.
- You just know if Tim or Wendal is involved it is going to be good.
- Good learning experience
- Nicely prepared
- One of the best sessions!
- Thought provoking

### **Good comments**

- Wasn't quite sure what was expected of me at first.
- Needs more time, good debates
- Good overall, didn't care for group participation, liked the presentation or review for me.
- Class ran short
- Needed handouts
- Over crowded

### **Average comments**

- Wanted more guidance on structure
- To much info/not enough time would like to see more on the theory

### **Needs help comments**

- Sorry in advance! About half the people at each table couldn't even see what the chart looked like. If it was important enough to present at the clinic it should have been important enough to run copies for everyone. A more effective approach, let each individual have an opportunity to complete at least part of the chart alone then have group discussions of input. The charts were an excellent idea!

## **RETS - Cathy Rimm**

**Excellent**  
3

**Good**  
6

### **Excellent comments**

- Good general information

### **Good comments**

- Hard to hear

- Computer problems
- Helpful in using the site
- Very informative
- Had some difficulty hooking up to “live”

## **Mechanics of Skill Test Evaluations - Michelle Matheron**

**Excellent**  
23

**Good**  
9

**Average**  
2

**Needs Help**  
4

### **Excellent comments**

- Should have been more discussion time.
- Would have been nice to have every question with the correct answer posted on a FAQ site, that way all instructors have the same information. I think if you would have a session like a mock range and go over the exercises it would be very helpful and useful for all instructors.
- Great session
- Very good discussion points
- Wow- Michelle is the bomb! Great job
- Best class ever, instructor got everyone involved
- This should be offered yearly
- Groups were too large, not enough space and chairs. Great material, it reassured me that what I understood to be correct protocol was correct by my peers.
- Great discussion
- Absolutely outstanding, plenty of handouts, lots of discussion and audience input.

### **Good comments**

- It was very controversial to be interpreted by class environment.
- Need more handouts
- Was over crowded and sometimes unruly
- Good use of prior feedback to clear up misconceptions.
- Would like answers in written communication
- Too informal

### **Average comments**

- Too much talking, leader needs to control session
- Not well facilitated

### **Needs help comments**

- To many people talking and putting in their own comments.
- To informal
- Instructor needed to keep class focused

### **Mobile program/Data Entry=Pete Cline**

#### **Excellent**

6

#### **Good**

2

### **Excellent comments**

- Very useful information
- The reason (well ok the one module I really wanted to see) Nice job Pete!  
Covered a lot in a short time.
- Awesome
- What can I say? It's Pete!
- Good explanation
- Yeah Pete!! Mobile is running great

### **Good comments**

- Good communication
- Learning a lot

### **Awards Luncheon**

- Lunch was great
- Food was better than last year
- To many awards
- Vendors should have been recognized a little more.
- Room was to wide to view overhead
- Fun talk by Cecil
- The wait staff was rude
- I know it is a lot of work getting ready for this but could you entertain the idea of having sponsor meeting on a Friday, the awards banquet on that Friday night so that family members could come. It would also be nice to have a little more time with the awards. Then have the IRW on Saturday. One weekend trip will save money all around.
- Felt a little rushed
- Good chicken/potatoes were raw
- Nice to see people appreciated
- Keep speakers to a time limit
- Wish schedule was set to be able to attend all sessions
- Bob Secrest looks Great!