



**OHIO MEDICAL TRANSPORTATION BOARD  
MEETING MINUTES  
TUESDAY, JUNE 11, 2013**

**Members Present:** Thomas Allenstein, Kent Appelhans, Becky Baute, Fred Isch, Eric Johnson, Hamilton Schwartz, Dudley Smith, and Dave Viola.

**Staff Present:** Ronald Grout, Connie White, Diane Conrad, and Dave Trudics

**AAG Representative:** Henry Appel

The final regular meeting of the Ohio Medical Transportation Board was called to order at 10:41 a.m. by Chair Baute and roll call was taken with Allenstein, Appelhans, Baute, Isch, Johnson, Schwartz, Smith, and Viola present.

**BOARD RELATED MATTERS**

Minutes

Motion was made by Allenstein to approve the April 19, 2013 meeting minutes. Motion was seconded by Johnson. Motion was approved by all members present.

**ENFORCEMENT MATTERS**

Evidentiary Hearings

- A. White presented to the board signed affidavits from White and Field Inspector Fobean in regards to Fe'Doctra Transportation Service, Inc. This service sent in an application for initial Ambulette Licensure but did not complete the inspection process. Motion was made by Smith to deny the Ambulette Application for Licensure submitted by Fe'Doctra Transportation Service, Inc. Motion was seconded by Isch. Motion was approved by all members present.
- B. White presented to the board signed affidavits from White and Conrad in regards to Marie Bingham dba Sunrise Medical Transportation Service. This service sent in an application for renewal of their Ambulette License. The service never completed the inspection process. Motion was made by Allenstein to deny the renewal application for Marie Bingham dba Sunrise Medical Transportation Service. Motion was seconded by Smith. Motion was approved by all members present.

Other

Trudics informed the board that he had met with Melissa Vermillion and Bob Ruetenik from Investigative Services for the Division of EMS. They discussed the open cases for OMTB. There were 7 investigations that were sent to other agencies because OMTB did not have jurisdiction.

## OFFICE STAFF REPORT

### Grout

Revenue/Expense Report – Grout went over the expenses with the board. He stated that as of the date of this meeting, there was \$700.00 left to spend on expenses. This money will be encumbered for a couple inspectors. Grout stated he is very pleased with what has been accomplished. Grout then went over the revenue with the board stating that all money collected is strictly from the licensees because the board has not received any seat belt money since early 2012. Grout also informed the board that the office had received the first payment from Kare Medical for the fine issued against them.

Merger – Grout shared with the board a letter and documentation that he sent to OBM in regards to the money from OMTB that is in the 4K90 fund. The documentation showed where by law the money collected by OMTB was to be used solely for OMTB. Grout stated that he was instructed by Leslie Piatt, OBM budget analyst, to send the letter and documentation. Grout predicts that there is approximately \$892,000.00 in the fund. Grout stated it will be OBM's decision but he is trying to ensure that money is used for the purpose intended. Grout went back to 1992 to current for the figures.

Trudics stated that the figures Grout has were right in line with LSC.

Baute asked about the final audit. Patrick Wilson and Geoffrey Dutton from DPS informed the board that there will be a close-out audit in August. Grout stated that he has already reconciled payroll and deposits to date.

Grout stated that EMS no longer has the automated phone system. The phones will be answered by an actual person. Grout also stated that it has been a pleasure to work with Patrick and Geoffrey throughout the transition. Any issues that came about were addressed as they arose. Grout stated that licensees and the public shouldn't notice any change.

Grout informed the board that as of this date Conrad, White and himself will be transitioning over. Trudics contract did not get extended at this time. Wilson and Dutton have either talked to or met with all field inspectors. They believe that all inspectors will be staying on-board. There will be an Inspector's meeting on July 10<sup>th</sup>. New jackets, shirts and messenger bags have been ordered. Also, all forms have been revised and will be ready to go on July 1<sup>st</sup>.

Grout shared with the board that Dir. House and himself will be doing a presentation at the OAMTA conference on the 13<sup>th</sup>.

Baute asked if there were any current challenges the board may help with. Grout informed the board that there are no challenges that he is aware of. Grout did ask that he hoped the board members would be available if something came up.

There will be a mass email sent in regards to the change/merger. There will also be a notice sent out with the renewals. The July/Aug renewals will be sent out 6/14/2013.

The board asked if there was any update on the members for the new board. Patrick stated that the names have been forwarded to Director Charles who will review and then forward to the Governor. There will probably be communication from the Governor's office around July 1 to the newly appointed members. The first meeting for the new board is scheduled for August 22 beginning at 9:00 am in Room 134, Motorcycle Room, 1970 W. Broad Street, Columbus, OH.

Unfortunately, Henry Appel, AG Rep. for OMTB, will not be involved with the new board. DPS has their own AG Rep.

## White

White wanted to let the board know that the air medical rules will be revised. She apologized that there was not enough time to get the rules completed before the merger. Schwartz stated he was disappointed that the board did not get to complete the process. He is concerned that the physicians on the new board will not have pediatric and EMS experience.

## Conrad

Conrad stated she is still working on renewals. Things are going fine. The office is getting several applications for with new vehicles, new Ambulette services, and new locations. The office has also been receiving several calls from the public and services for understanding of the rules.

## Board Members

Isch brought up that there is currently discussion on the bundling issue. There may be movement to have the bundling undone.

## **NEW BUSINESS**

Grout presented to the board a refund request from a service that had sent in an application but did not finish the inspection process do to some issue with the Secretary of State. The service did submit a new application for Ambulette licensure with payment. Motion was made by Appelhans to deny the refund request. Motion was seconded by Isch. Motion was passed by all members present.

Patrick Wilson informed the board that the OMTB law and rules links will still be accessible to everyone.

White informed the board that the service that was issued NOH APR-2 has since completed the inspection and passed. White asked the board to dismiss the NOH. Motion was made by Allenstein to withdraw NOH APR-2. Motion was seconded by Appelhans. Motion was approved by all members present.

## **RENEWAL APPLICATIONS**

Motion was made by to Smith approve the April, May, and June Ambulette renewal applications (see list below) based upon a satisfactory inspection. Motion was seconded by Allenstein. Motion was approved by all members present.

Motion was made by to Smith approve the April, May, and June ambulance renewal application (see list below) based upon a satisfactory inspection. Motion was seconded by Allenstein. Motion was approved by all members present.

Motion was made by to Smith approve the May and June air medical renewal application (see list below) based upon a satisfactory inspection. Motion was seconded by Allenstein. Motion was approved by all members present.

## **NEW SERVICES**

White informed the board that all new services have been inspected and passed. Motion was made by Allenstein to approve the ambulette applications listed below. Motion was seconded by Smith. Motion was approved by all members present.

## **NEW HEADQUARTER LOCATIONS**

White stated that the headquarter locations have been sent to inspectors for completion of inspection. Motion was made by Allenstein to approve the ambulette (see list below) headquarter locations pending a satisfactory inspection. Motion was seconded by Smith. Motion was approved by all members present.

## **NEW SATELLITE LOCATIONS**

White stated that the satellite locations have been sent to inspectors for completion of inspection. Motion was made by Allenstein to approve the ambulance and ambulette (see list below) satellite locations pending a satisfactory inspection. Motion was seconded by Smith. Motion was approved by all members present.

## **OTHER**

Smith informed the board that DOT has a new document on pediatric restraining devices for ground ambulance service but nothing for air medical.

Baute read "Farewell to OMTB" that she had written for the board. The document is attached to these minutes.

Alenstein wanted to acknowledge Baute for her great leadership and that it has been a pleasure serving on the board.

Smith shared that he has been involved with the board for many years with a lot of behind the scenes work. He stated that from a citizen's standpoint (his current seat on the board), the board has made a huge difference. Smith commended Grout and the staff for their professionalism. He also acknowledged Baute for her great leadership.

Viola shared that he was glad to have served on the board. He replaced Don Martens Sr. after he retired. Viola also shared how he remembers when the ambulance licensing board was created and that many people had to be educated on the legislation and what good was to come from it. The legislation would set standards for the private sector and put them on a level playing field. Viola also wanted to thank Dr. Schwartz for all his work for the board.

Johnson shared with the board that he has had the opportunity to work for the board in 3 different positions. He was first a field inspector, then became an investigator, and now a board member. He stated that the staff really has more impact on people than they realize. He feels by being associated with the board and staff has really given him personal growth.

## **ADJOURNMENT**

Motion was made by Allenstein to adjourn. Motion was seconded by Johnson. Motion passed by all members present.

Respectfully,

Connie White, Secretary

Becky Baute, Chair

## **RENEWAL APPLICATION WITH EXPIRATION DATE OF APRIL**

### **Ambulette**

258735 AMERIKARE, LLC  
259175 COMMUNITY EMS INC  
258675 FILSAN LLC DBA 24-SEVEN TRANSPORTATION  
095075 LEFLEUR TRANSPORTATION OF TUPELO, INC.  
735155 PORTSMOUTH EMERGENCY AMBULANCE SERVICE INC.

### **Ambulance**

310462 E.M.S. PROFESSIONALS, INC.  
370042 FIRST CHOICE EMS, LLC  
840042 MARIETTA AMBULANCE SERVICE, LTD.  
730472 PORTSMOUTH EMERGENCY AMBULANCE SERVICE INC.

## **RENEWAL APPLICATION WITH EXPIRATION DATE OF MAY**

### **Ambulette**

185035 A1 MEDTRAN, INC.  
735135 ABLE MEDICAL TRANSPORT OF SOUTHERN OHIO, LLC  
185015 ANF MEDICAL TRANSPORTATION, INC. DBA SAFE AND SOUND TRANSPOR  
505275 ANGEL CARRIERS, LLC  
085035 BROWN COUNTY SENIOR CITIZENS COUNCIL  
775195 CITY YELLOW CAB COMPANY  
025015 CLYMER MEDICAL TRANSPORT INC.  
045015 COMMUNITY CARE AMBULANCE NETWORK, INC.  
185095 DOBB, INC  
235015 FAIRFIELD CENTER FOR DISABILITIES AND CEREBRAL PALSY  
187035 FIRST CHOICE HOME HEALTH OF OHIO  
255055 HEALTHCARE TRANSPORTATION LLC  
505015 LIFE FLEET LLC  
188815 Menorah Park Ambulance & Medical Transportation Srv LLC  
187595 OHIO AMBULANCE SOLUTIONS, LLC dba OHIO AMBULANCE  
186355 PARMA COMMUNITY GENERAL HOSPITAL - DBA ELDERCENTER  
255815 PEACE TRANSPORTATION CORP  
188355 PLANET MEDICAL TRANSPORTATION  
675015 POM GROUP DBA EMERALD TRANSPORTATION  
485355 PROMEDICA TRANSPORTATION NETWORK  
485015 TLC TRANSPORTATION  
765215 WHAT'S UP DOC

### **Ambulance**

220032 CEDAR POINT  
040164 COMMUNITY CARE AMBULANCE NETWORK, INC.  
010142 GE Aircraft Engines Ohio dba GE Peebles Test Operations  
500242 LIFE FLEET LLC  
470012 LIFECARE AMBULANCE, INC.  
470092 LORAIN LIFECARE AMBULANCE SERVICE, INC.  
310424 MERCY HEALTH MEDICAL TRANSPORTATION, LLC  
180722 OHIO AMBULANCE SOLUTIONS, LLC dba OHIO AMBULANCE  
310762 OMNI TRANSPORT LLC  
710252 P.H. GLATFELTER  
460222 TRANSPORTATION RESEARCH CENTER, INC

**Air Medical**

574013 CAREFLIGHT AIR AND MOBILE SERVICES  
254053 LATITUDE AeroMedical INTERNATIONAL

**RENEWAL APPLICATION WITH EXPIRATION DATE OF JUNE**

**Ambulette**

435155 ALEKO CORPORATION dba UNIONLINE  
485535 BEST CHOICE MEDICAL TRANSPORTATION LLC  
685015 EATON MEDICAL TRANSPORTATION  
775555 ISAAC TRANSPORTATION LLC  
189175 J.W. AMBULETTE TRANSPORTATION LLC  
315855 MERCY HEALTH MEDICAL TRANSPORTATION LLC  
187055 OPEN ARMS TRANSPORTATION, LLC  
187175 P.S.C. TRANSPORTATION, INC.  
189155 PACIFIC TRANSPORTATION SERVICES LLC

**Ambulance**

250704 CEMS OF OHIO DBA MEDCARE AMBULANCE  
680022 EATON MEDICAL

**Air Medical**

184153 METRO LIFE FLIGHT

**NEW SERVICES**

**Ambulette**

1.	All Phases Transportation LLC (18-937-5)	05/14/2014
2.	N Services Inc. dba Alux Transportation (31-597-5)	05/14/2014
3.	Better Living Transportation, LLC (31-591-5)	06/14/2014
4.	Blue Crescent Transportation, LLC (25-963-5)	05/14/2014
5.	Discovery Medical Transport, LLC (25-961-5)	04/28/2014
6.	Gray Family Homes, Inc. (48-565-5)	06/14/2014
7.	Jeffers and Sons LLC (52-511-5)	05/28/2014
8.	Med Mobile LLC dba Med Mobile (57-533-5)	05/17/2014
9.	Open Hands Transportation, LLC (25-959-5)	04/28/2014
10.	Our Precious Cargo, LLC (77-575-5)	04/14/2014
11.	Safely There Transportation (43-519-5)	04/28/2014
12.	The Gentle Hands Care Agency, LLC (25-965-5)	06/14/2014

**Air Medical**

1. Pediatric Rotor Wing, LLC (25-409-3) 04/28/2014

**New Satellite Locations**

**Ambulette**

1. ProMedica Transportation Network (48-535-5) Toledo, OH

**Ambulance**

1. ProMedica Transportation Network (48-003-9) Toledo & Fremont, OH

**Air Medical**

1. ProMedica Transportation Network (48-401-3) Clyde, OH

## *Farewell to OMTB*

*Rebecca Baute, OMTB Chair*

It's with mixed emotions I say this final goodbye to you and the Ohio Medical transportation board as we know it today. Is this a day of sadness, joy, celebration or new beginnings? I dare to say it's all of the above.

Arthur Ashe said, "Start where you are, use what you have, do what you can." These words help me organize my thoughts at this sobering moment when I think about the history of the Ohio Medical Transportation Board.

### *Start where you are*

The OMTB, formerly the Ohio ambulance Licensing board was created by HB 319 of the 118<sup>th</sup> Ohio General Assembly. The Bill was signed into law on April 2, 1990 by Governor Richard Celeste and became effective on July 2, 1990. Several people in this room helped write and support passage of this legislation. The board was composed of 6 members: Lois Griggs, Donald Martens Sr., William George, Dr. Drstvensek, Karen Everett and John Bettiker. The first official meeting of the OALB was held November 6, 1990. Lois Griggs was elected as the first chair of the board and Bob Featheringham was hired as the first Executive Director. OAC's became effective October 11, 1992. The first 25 licenses were issued on July 20<sup>th</sup>, 1993. During the board's first year 152 licenses were issued.

### *Use what you have*

Substitute Senate Bill 30 added the regulation of organizations providing Mobile Intensive Care Services and conferred investigative authority of the board. It also expanded the reasons for which the board could impose disciplinary action. The licensed organizations steadily increased. In January 2004 substitute HB 85 was passed by the 125<sup>th</sup> Ohio General Assembly and became effective March 3, 2004. HB85 changed the name of the OALB to the OMTB and added the regulation of non-emergency Medical Transportation (Ambulette) providers and air medical providers (fixed and rotor wing). The board created OAC's to support the additions of these modes of transport which became effective January 6<sup>th</sup>, 2008.

### *Do what you can*

In FY 2008, the board published its first strategic plan with the goal of ensuring the board remained financially self-sufficient, developing processes that resulted in high efficiency and effectiveness, enforcement and processing data, educating our customers and stakeholders about what we do and develop outreach efforts to increase the knowledge and understanding of medical transportation in Ohio, providing quality, thorough and consistent licensure and enforcement program and enhancing internal/external communication with its customers and stakeholders.

The board continued the pattern refining and publishing its goals to reflect current needs of stakeholders. The strategic plan formed the basis for the following:

- Analysis of existing programs and internal financial controls
- Addition of Technology to streamline inspections and investigations
- Enhanced education for customers and stakeholders
- Development of survey tools to evaluate customer satisfaction

As a result:

- We have become more transparent in reports
- Online forms and application are available to customers
- Inspectors have access to electronic inspection forms
- Communication has been enhanced through technology
- Collaboration and partnerships have been formed with other governmental agencies and associations
- Customer satisfaction is rated at 90-100%

Through the years, the OMTB has had 29 board members, three board chairs, two executive directors and 42 field inspectors. We've grieved the loss of two board members, Donald Martins and John Moore and one inspector, Vincent Ehemann. We've issued thousands of permits, licenses and notices of opportunities.

Why have we been so successful? It's the passion, enthusiasm and commitment of the people around this table who have continued to support and advocate for the citizens of Ohio. It's believing in the mission and vision of the board and never letting us waiver from the foundation of why we're here:

To ensure through inspection, certification, and licensure that all non-emergency organizations, emergency medical service organizations and air medical service organizations regulated by the ORC 4766 and the rules promulgated thereunder

provide appropriate care and transportation for the citizens of Ohio. So, thank you Ron, Connie, Dave, Diane, Fred, Kent, Dr. Schwartz, Dudley, Tom, Dave, Eric and Henry, for your leadership, for your energy and enthusiasm and your passion to serve. It's been an honor working with you and I've learned so much from each of you.

So....Have we done what we can?

Yes and no. Under this board, we should be proud of our accomplishments. We're leaving Ohio a better and safer place for our families, neighbors and friends. But we're not done. There are still ambulance accidents in which innocent people are killed, there are helicopters that crash at an unacceptable level and there are patients who die from inadequate and inappropriate care. No, we're not done.

As we transition at the end of this month to the *STATE BOARD OF EMERGENCY MEDICAL, FIRE, AND TRANSPORTATION SERVICES* don't step back; ask yourself what your role will be to ensure the legacy of the Ohio Medical Transportation Board continues. It's not another thing to do, it's the right thing to do.