

# The Observer

PRIVATE INVESTIGATOR SECURITY  
GUARD SERVICES NEWSLETTER



September 2017



## The Ohio Private Investigation and Security Guard Services Commission

The Ohio Private Investigation & Security Services Commission (OPISSC) was established by section 4749.021 of the Ohio Revised Code. It is made up of licensed providers in the industry, representatives of the Ohio State Highway Patrol, law enforcement officers and the general public. The commission meets a minimum of four times per year to discuss matters related to the regulation of private investigation and the business of security services. It serves as an advisory board to PISGS and makes recommendations for improvements in the industry.

Currently, OPISSC is working with PISGS to establish a voluntary accreditation program for licensed PI and security providers. They are also assisting with possible legislation that would amend the laws and rules that govern PISGS, to include biannual registration renewals, guard card portability, and other processes of streamlining. The commission serves to help PISGS with an understanding of the industry's needs and how the industry can be improved in order to contribute to a safer Ohio.

If you are interested in learning more, attend a meeting or reference meeting minutes on the PISGS website.

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Guest Blog



Upcoming Events



Safer Ohio Standout

## Using Security Guards for Stadium Safety

The role of security has become increasingly important in the time period after September 11. It would be exceedingly difficult for a venue or sports team to function without our security partners.

At our events, we rely upon our security company to wear a wide variety of hats. The task at hand has to be completed with a keen eye towards exemplary customer service. Fans are devoting substantial amounts of their disposable income, as well as their valuable time, to come to our stadium. We are first and foremost in the entertainment business.

Contract security is our front line. They deal with fans prior to arrival in their seats and once in the seating area. One typical example involves the areas outside the stadium pre-game. The NFL has adopted a wide range of Best Practices for Stadium Security. One NFL Best Practice involves the clear bag policy. Security is paired with law enforcement at our outermost perimeter, well beyond our gates, attempting to identify non conforming bags. We utilize security in a guest service role to explain to customers that oversize or otherwise prohibited bags will not be permitted. The notion is to provide an opportunity to return the prohibited bag to their vehicle as soon as possible. The reality is that we are also trying to identify suspicious bags far from the stadium. Likewise, closer to the stadium, security is tasked with conducting searches at walk through magnetometers. Law enforcement is poised in a support role at these search points to intercede should an issue arise.

Inside the stadium, our security partners are first responders to the myriad of issues that arise on game day. Fan behavior has become an important component of the game day experience. Security is supported by law enforcement should an issue rise to a level that violates local or state criminal statutes. In short, our security personnel will typically eject patrons in the event a guest violates the terms outlined in a typical ticketing contract. Should a patron refuse to comply, law enforcement may eventually have no recourse other than to facilitate an arrest.

These are several examples of the role security plays at our stadium on game day. Additionally, the role of our security provider extends to hotel security when we travel, training camp in the summer, and facility security in the off season.



Congrats to Safer Ohio Standout, Adam Peters with US Security Associates!

"Adam has been with us for 4 years and in that time, has shown a profound dedication to safety, security, and professionalism. Adam is continuously striving to better himself and provide excellent services to his client and community." -U.S. Security Associates

Send Safer Ohio Standout submissions to [PISGStips@dps.ohio.gov](mailto:PISGStips@dps.ohio.gov) along with a photo and a short description of what makes the employee a "Safer Ohio Standout."



## Upcoming Events

September 30	Quarterly Reports Due
October 11	Qualifying Agent Exam
October 11-12	PISGS Exhibitor at Ohio Attorney General's Law Enforcement Conference
October 19	Informational Seminar

For more information on the above events, please contact 614-466-4130

## Did you know?

You are probably aware that September is National Preparedness Month, but do you know why?

September is recognized as National Preparedness Month for two reasons:

1. The tragedies of September 11, 2001, highlighted to the U.S. the importance of being prepared.
2. September is the peak of hurricane season in the Atlantic, which often affects the U.S.

National Preparedness Month was established in 2004, and is used to encourage Americans to take steps to prepare for and respond to emergencies, including natural disasters and potential terrorist attacks. The theme for 2017, is "Disasters Don't Plan Ahead. You can."

Visit <https://www.ready.gov/> to get ideas for planning ahead for potential threats.



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