

July / August 2006

New Plate Promotes Lake Erie Fishing

A new specialty license plate that recognizes Lake Erie's recreational fishing opportunities is now available. The new 'Fish Lake Erie' plate features an image of a walleye about to bite a lure. A portion of the plate fees will go to benefit the Ohio Sea Grant College Program, which is operated out of the Stone Laboratory at the Ohio State University's Gibraltar Island Campus.

The Ohio Sea Grant Program is well known for the development of outstanding curriculum materials for grades 4-12, for training of science teachers, and for research contributions to the education profession.

By offering online courses, fellowships, and workshops developed specifically for teachers and high school students, the program offers interesting science topics and projects aimed at helping Ohio students improve performance in the field of science.



Inside:

- BMV Celebrates 4th Anniversary of Organ Donor Registry
- BMV Operates License Agency at 2006 Ohio State Fair
- Vehicle Color Charts
- New Column, Deputy Registrar Profiler
- The Steering Column: BMV Launches New Web site To Help Fight Identity Theft
- Burge's Boulevard: Still Burn On...and On...and On

COLUMBUS Customer Services Centers

Add Somali Language to Kiosk Testing Stations

In keeping with the continuing effort of the Ohio Bureau of Motor Vehicles to improve customer service, Central Ohio Somali community members are now able to take the written test in the Somali language when visiting the two Columbus Customer Service Centers (CSC). The CSCs are located at 1970 West Broad St., and 1583 Alum Creek Dr., in Columbus. Having the written test appear in the Somali language has now been added to the kiosks as a language option when taking the test. Previously, this procedure required a translator to accompany the customer, and translate the questions and answer choices into the Somali language. Currently, the language options available at the two Columbus CSCs include: Arabic, Chinese, English, French, Japanese, Russian, Spanish and now Somali.

The Ohio Department of Public Safety has always focused on improving its ability to efficiently serve Ohioans, and additions such as the new ODPS, Homeland Security, Multi-Cultural Affairs Office and Bureau of Motor Vehicles kiosk language options are helping to extend these services to our growing multi-cultural community.



BMV Celebrates 4th Anniversary of Organ Donor Registry

On July 1st, the Ohio Bureau of Motor Vehicles marked the 4th anniversary of the state's Organ Donor Registry. Thanks to the donor registry, and all our deputy registrars, 3.5 million licensed drivers in Ohio have registered their choice to be an organ donor.

Launched July 1, 2002, the donor registry is a way to give legal consent for an anatomical gift upon an individual's death. Anytime an individual renews or is issued a new driver license or identification card at one of Ohio's 217 deputy registrar

locations, he or she is asked if they would like to become a donor. If the person answers 'yes', they are automatically entered into the registry.



Thanks go out to all our deputy registrars and their staff members for helping make Ohio's Organ Donor Registry the success it has become. With your continued dedication, many lives will be saved through the organ donor initiative. You should be very proud to be a part of such a vital program.

BMV Operates License Agency at 2006 Ohio State Fair

Visitors to the Ohio State Fair were once again able to take advantage of driver license and vehicle registration services offered in the Marketplace (Bricker Building) by the Ohio Bureau of Motor Vehicles. Located in the N.E. corner of the Marketplace, as part of the Ohio Department of Public Safety display area, the Ohio BMV license agency issued driver licenses, ID cards, vehicle registrations, sold driving abstracts and conducted free vision screenings. A "Get Personal" terminal was also available for customers to look up personalized plate combinations. The BMV booth area also included a display of all special logo plates available.

This year, 477 driver licenses, 34 ID cards, 231 vehicle registrations, and 257 abstracts were issued. 753 free vision screenings were conducted, and 209 voter registration cards were completed between August 2nd and August 13th.





Deputy Registrar's Corner

A Message From Tom Haller, Administrator, Field Operations

Vehicle Color Charts

In order to comply with a request from law enforcement agencies, a new feature has been introduced to BASS that will capture the vehicle color when doing a VR transaction. This new feature is in support of the Amber Alert System, and will allow vehicle color to be verified and added to the description of a vehicle when an Amber Alert is issued for a missing child.

Each customer will be asked to identify their vehicle color from a color chart that will be available at each workstation in your agency. Color charts and procedures for this new process were shipped to each agency on July 7, 2006.

VEHICLE COLOR CHOICES

Opciones de Colores de Vehículos

1 LBL- Light Blue #90C0E0	9 PNK-Pink #F080F0	17 YEL-Yellow #FFFF00	25 TRF-Tanpe #D2B48C	Select the color that is closest to the vehicle you are registering. Identify the color number when asked. If the vehicle has two distinct colors, identify both. If the vehicle has more than two colors, use #32 - Multi-Colored.
2 TRQ-Turquoise #40E0D0	10 RED-Red #FF0000	18 LGR-Light Green #90EE90	26 SLV-Silver #C0C0C0	
3 DBL-Dark Blue #000080	11 MAR-Maroon #800000	19 GRN-Green #008000	27 CLR-Charcoal #333333	Eseja el color mas cercano al vehiculo que esta matriculando. Identifique el numero del color cuando se le pida. Si el vehiculo tiene dos colores distintos, identifique los dos colores. Si el vehiculo tiene mas de dos colores, use #32- Multi-colored.
4 BLU-Blue #0000FF	12 ORNG-Orange #FF8C00	20 DGR-Dark Green #006400	28 GRY-Gray #808080	
5 AMB-Anthracite #333366	13 CPR-Copper #C0504D	21 TEA-Teal #20B2AA	29 BLK-Black #000000	
6 PLU-Purple #800080	14 BRZ-Bronze #CD853F	22 BRN-Brown #8B4513	30 WHI-White #FFFFFF	
7 LAV-Lavender #CCCCFF	15 TAN-Tan #D2B48C	23 CRM-Cream #FFFACD	31 CSM-Cosmos #000080	
8 MVE-Maroon #800000	16 GLD-Gold #FFD700	24 BGE-Beige #F5DEB3	32 MLT-Multi-colored #000000	

NEW COLUMN, Deputy Registrar Profiler

With this issue, The Bureau Messenger is launching a new column entitled Deputy Registrar Profiler. With each subsequent issue we will profile a different member of the deputy registrar community. We hope you will enjoy meeting other members from areas within the state of Ohio you may not get the chance to visit. You may even find you have some things in common. Our first profile comes from Paul Suso, deputy registrar of the Barberton License Bureau.

DEPUTY REGISTRAR PROFILER

Your name: Paul E. Suso

How many in your family, and what are their names:

My wife Ann and I have 4 children. PJ, Vincent, Marie, and James.



Do you have any pets: We have a parrot named Robbie. When baby James is slightly older, we'd like to purchase a collie dog.

What are your hobbies: My hobbies include playing and coaching baseball, researching Sherlock Holmes memorabilia, and collecting cool and unusual toys.

What is your educational background: I have a Bachelor's Degree in Economics from the University of Akron. Course work is partially completed in the Masters program in Business Administration at Kent State University. I was also a member of the 2nd Leadership Akron Class.

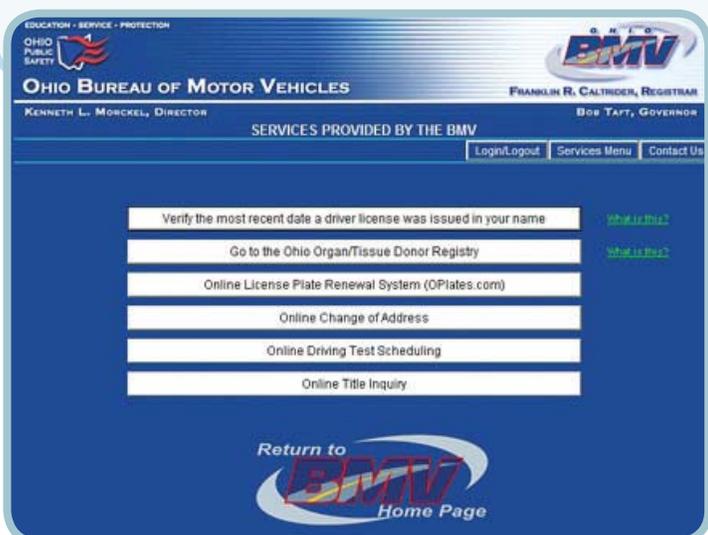
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BMV Launches New Website To Help Fight Identity Theft

On July 11, 2006, the Ohio Bureau of Motor Vehicles announced the creation of a new Web site aimed at helping Ohioans determine if someone has used their personal information to obtain a fraudulent driver license. To access the site, Ohioans can visit www.ohiobmw.com and hover over the link marked 'online services' on the left. From there, click the "Verify the most recent date a driver license was issued in your name" link.

The Web site allows Ohioans to enter selected information from their driver license into a secure Web page. The customer will be instructed to match the date of issuance on the license in their possession with the most recent date of issue on file with the Ohio Bureau of Motor Vehicles. If the customer finds a license has been issued more recently than the one in their possession, there is a strong possibility that their personal information has been appropriated. They would then be advised to contact the Ohio BMV at (614) 752-7500 to immediately begin an investigation into the issuances.



Burge's Boulevard

Still Burn On...and On...and On

Recording artist Billy Joel had a hit record in the late 80's entitled: "We Didn't Start the Fire." The lyrics are poetic recap listing historic people and events that were on the World Stage from 1949 to about 1989. The refrain was something like this:

"We didn't start the fire
It was always burning
Since the world's been turning,
We didn't start the fire
No we didn't light it
But we tried to fight it"

.... and then off into a litany of history, people and bad events.

In thinking back over the period since then, one could easily update the song with many sorrowful events, and just limit them to terrorism. In truth, things just haven't gotten any better.

This isn't meant to be a depressing or doomsday article but to acknowledge facts and emphasize the need for the deputy registrars' continued vigilance in assuring proper identity documents are issued.

The Deputy Registrar has been the frontline defender in the fight against terrorism that is facilitated by identity theft. By your denying the bad guy false identity, you may have thwarted many plots. Thank you, Deputy Registrars and Staffs for your continued diligence in keeping us safe.

And... maybe someday Billy Joel can write a happier song.

DEPUTY REGISTRAR PROFILER

(Continued from page 3)

Tell us something about you that no-one else knows: Few people know that I was named after my Uncle Paul, a P-38 "Lightning" fighter pilot. We have an aircraft mini-museum in our barn to honor him and all veterans.

What are some of the main tourist attractions in your area of the state: We enjoy visiting the MAPS Air Museum near the Akron Canton Airport, and attending the annual Barberton Mum Festival.

What is the name of your agency and your agency number: Barberton License Bureau, Agency #7732

Your agency address, including city and county: 107 5th St., S.E., Suite 8, Barberton, Summit County

How long have you been a deputy registrar: I have been a deputy registrar for 15 years.

What originally got you interested in becoming a deputy registrar: My father, Julian Suso, was a deputy registrar for many years. I learned the business by helping him while also working full time as a County Planning Department Administrator. When an agency opportunity arose, I thought it would be great to work in the same line of business as 'Pop.' We always felt that public service was an extremely enjoyable and honorable profession.

What has been the greatest challenge in running your agency successfully: The greatest challenge in successfully running our agency has been to consistently avoid all negative thinking and convert all negatives into positive and constructive elements. All roads lead back to our main objective, namely providing great service with speed, precision, and passion.

What was the most recent interesting or rewarding moment at your agency: The two most rewarding moments at our agency have been our recent perfect score on our 2005 Deputy Registrar Performance Evaluation, and receiving the 2004 Save Our Sight award for top performance among District One agencies.

How many employees do you have: We have 10 wonderful employees.

What words of wisdom do you have for other deputy registrars or someone considering a career as a deputy registrar: Never under-estimate the power of kindness. Also, always set and perform at a high standard, and inspire others with your spirit and passion for the job. And finally, with your hard work and service, honor all those persons along the way who were kind to you, patient, and believed in you sufficiently to give you the opportunity to be a deputy registrar.

Is there anything else you would like to tell us about yourself or your agency: Our agency is attractively decorated with many car themes, nostalgic items, and toys from the 60s and 70s. They are all designed to result in a fun place to visit. With plentiful free candies and toys in the child play area, it's hard to stay in a bad mood while enjoying the soft rock music, cool atmosphere, and friendly staff.



www.ohiobmw.com



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