



September / October 2006

Deputy Registrar Services Gets New Responsibilities/ Employees

The Deputy Registrar Services section and the Title Services section recently merged to form a new section. D.R.A.T.S.S. (Deputy Registrar And Title Services Section) now handles concerns/issues from deputy registrars in all 88 Ohio counties, as well as concerns/issues from all Ohio's clerks of court. This new section will continue to provide courteous, efficient service, while looking for innovative ways to build on the current services it offers to its customers.

New Autism Awareness License Plate Released

As of October 23, 2006, Ohio citizens can help increase awareness of autism and provide support to those who live and work with individuals with autism by purchasing the Autism Awareness license plate. Twenty-five dollars (\$25.00) of the total plate cost benefits the Autism Society of Ohio. Programs of the Autism Society of Ohio include legislative advocacy, referrals, family support, education and training, and information dissemination. Purchasing this plate will help persons with autism and their families throughout Ohio.

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CALL TO ACTION

“Do You Want to be an Organ and Tissue Donor?”



Thanks to you, Ohio's Donor Registry is one of the most effective in the nation. The question, "Do you want to be an organ and tissue donor?" is asked thousands of times every day by you and your employees across the state of Ohio. Have you stopped to think what that question truly means?

Have you and your staff considered becoming organ and tissue donors yourselves?

Your local Organ Procurement Organization has been charged by Donate Life America to increase the number of registered donors in Ohio. The goal is for Ohio to register an additional 800,000 donors over the next 18 months. This goal is not just about increasing the numbers, it's ultimately about saving and enhancing more lives.

That's why we need your continued support and help!

The 800,000 goal is achievable. In scientific polls 80 percent of Ohioans consistently say that donation is a good thing and something that they would want to do at the time of their death. Yet BMV records reveal that only 50 percent take the step to place their name in the Ohio Donor Registry.

YOU have the power to impact this goal of increasing registered donors:

- by thinking about your own donation decision;
- by asking the question of every customer every time; and
- by helping your customers obtain the information they need to make an informed decision about donation and understand the far-reaching impact of their answer to the question "Do you want to be an organ and tissue donor?"

While I understand this is not your core business, I encourage you and your staff to become a part of this goal. Each and every one of you are so appreciated by the organ procurement organizations and by the people in Ohio who have had the opportunity to live. What better way to feel good about yourself than to help others in need.

Each of the state's four organ procurement organizations are willing to provide additional materials, staff education and training, or to assist you with any questions or concerns you have about the Donor Registry or the donation process. To obtain contact information or to share ideas about increasing donor registry participation, please contact me, Assistant Registrar Anne Dean at AMDean@dps.state.oh.us.

I thank you for all that you do in making Ohio a great place to live and for helping
GIVE THE GIFT OF LIFE.

Sincerely,

Anne Dean
Assistant Registrar

DONATE LIFE



Deputy Registrar's Corner

A Message From Tom Haller, Administrator, Field Operations

Deputy Registrar Periodic Evaluations Change

The 2006 Deputy Registrar Periodic Evaluations will be conducted between November 6, 2006 and March 2, 2007. The objectives of this evaluation are to define agency strengths and weaknesses, determine success in meeting the BMV mission statement, expose deputy registrar skills and abilities, and identify training needs.

Deputy Registrars will be advised of the date that they will be evaluated, and will be provided with a copy of the evaluation and mystery call questions (sorry, no answers) prior to the scheduled date. During the above mentioned time frame, each agency will receive a mystery call from a representative of Field Services from a different district. In addition, the Deputy Registrar (or Office Manager at county office or non-profit) will be required to participate in a Deputy Registrar Performance Review. The review will consist of ten tasks. They will need to successfully complete seven (7) to pass. This score will be used toward the agency overall evaluation score.

Eleven questions were removed from last year's evaluation. These questions were deemed obsolete due to the implementation of BASS, POD stickers, and IMCS. Six new questions were added. The point values of several questions were modified. The overall score is now 224 points, which is down from 250 last year. An overall score of 85% is required to pass the evaluation.

The 2006 Evaluation Committee consists of Dawn Zwetzig (D1), Karen Thomas (D2), Karen Staun and Greg Gray (D3), Jayme Starkey (D4) and Sue Kohler (D5). The evaluation committee thanks the Richland Carousel, Deputy Registrar Agency 7008, as well as Office Manager Sally Durnwald for their hospitality in hosting our committee meetings in Mansfield.

I'd like to thank the committee for their hard work and dedication to this project.

Deputy Registrar Profiler

Your name: ALDO M. FILIPPELLI

How many in your family and what are their names?

5 - Wife: Kathleen, Sons: Matthew, Michael, Mark

Do you have any pets?
No.

What are your hobbies?

Golf, Baseball, Football, Reading, Playing Cards, Teaching

What is your educational background?

MBA in Accounting & Finance from Baldwin Wallace College

Tell us something about you that no-one else knows.

Voted Holy Name Man of the Year, Volunteer at the Summit County Board of Mental Health

What are some of the main tourist attractions in your area of the state?

Rock-n-Roll Hall of fame, Severance Hall, Playhouse Square

What is the name of your agency and your agency number?

North Royalton License Bureau – Agency 1809

Your agency address, including city and county:

12771 State Road, Ohio 44133 Cuyahoga County

How long have you been a deputy registrar?

10 years



(Continued on next page)

Deputy Registrar Profiler

(Continued from previous page)

What originally got you interested in becoming a deputy registrar?

The opportunity to become a business owner with the focus of servicing our residents of Ohio

What has been the greatest challenge in running your agency successfully?

Maintaining a motivated and friendly staff

What was the most recent interesting or rewarding moment at your agency?

Working with the public everyday

How many employees do you have?

10

What words of wisdom do you have for other deputy registrars or someone considering a career as a deputy registrar?

Treat others the way you would like to be treated.

Does your agency have a Web site, and if so, what is the address of the site?

Currently under construction

Is there anything else you would like to tell us about yourself or your agency?

I am currently President of the Ohio Deputy Registrar Association.



2007 RFP Season Is Upon Us

It is getting to be that time of the year again. Representatives of the BMV have begun discussing the upcoming Request For Proposal (RFP) for deputy registrars whose contracts will end in June of 2007.

Continuing the Ohio BMV's dedication to improving this process, we have made changes to the copies of previous RFPs that are available to perspective proposers. The BMV will be blocking as much 'personal' information as possible from the RFP information distributed. Social Security numbers, driver license numbers, street addresses, phone numbers, bank account numbers, etc. will now be stricken through.

Keep an eye on the "Deputy Registrar Business Opportunity" section of the BMV Internet site for 2007 RFP information as it is made available. www.bmv.ohio.gov/deputyregistrar/2007/2007rfp.htm

BMV Adds Online Services



The Ohio BMV recently added to its online services. One of the new features allows drivers to view an 'unofficial' copy of their driving record online.

An unofficial record cannot be used as evidence in a court case, to verify a driving record for employment purposes, or for obtaining automobile insurance. For those, and other instances where an official copy of the record is needed, the Web site instructs customers to write the BMV to receive one by mail, or for same-day service, they are directed to visit their local deputy registrar office.

Another new online service allows drivers with suspended licenses to view specific information that would assist them in reinstating their driving privileges.

When a driver license is suspended, the driver receives a letter from the BMV letting them know what steps need to be taken in order to reinstate their license. These steps can include paying fines and reinstatement fees, providing proof of insurance, or other actions required by law. As each individual driver's case and suspension is unique, the process each driver faces may involve different but necessary procedures. This new feature allows customers the opportunity to review a summary of all information necessary to begin the reinstatement process with a plain-language explanation of how they can be restored to full driving privileges.

Patrol Provides Tips To Avoid Deer Crashes

As the weather turns colder, the Ohio State Highway Patrol is reminding motorists to be on the lookout for deer that may lead to traffic crashes. During October and November, the chances of seeing deer on or near our roads increase as the deer become more active and enter the peak of their breeding season. Deer-vehicle crashes decreased nearly 9 percent across the state in 2005, with nine fatalities and 941 injuries reported.

The five counties with the highest number of reported deer-vehicle collisions in 2005 were Hamilton (757), Richland (683), Summit (623), Knox (590) and Delaware (567). Those reporting the fewest such collisions were Monroe (27), followed by Carroll (90), Vinton (92), Hocking (94) and Pike (110) Counties.

Drivers are cautioned to be alert for deer especially at dawn and after sunset. Last year, 56 percent of deer-vehicle crashes occurred between 5 p.m. and 1 a.m., while over 22 percent occurred in the early morning hours between 5 a.m. and 7 a.m.



Please keep these tips in mind as you travel around the state this fall:

- If you see a deer in the road, expect more deer to be nearby. Deer commonly travel in groups, so the probability is high that other deer will be in front of or behind the one you've seen. Slow down and be alert;



- Don't swerve your vehicle to avoid striking a deer. If a collision with a deer seems probable then hit it while maintaining full control of your vehicle. The alternative could be even worse;
- Stay alert. Deer are always unpredictable. They often dart out into traffic on busy highways in metropolitan areas; and
- Report any deer-vehicle collisions to a local law enforcement agency, such as your local Patrol post within 24 hours.

In the event of a deer crash, get the vehicle as far off the road as possible, and if a cell phone is available, dial 1-877-7-PATROL for assistance. The call will be directed to the nearest Patrol post.



BMV Bureau Messenger

www.ohiobmv.com



The Bureau Messenger newsletter is published six times per year by the Ohio Department of Public Safety, 1970 W. Broad Street, Columbus, Ohio 43223.



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Editor: Larry Fish Layout & Design: Printing Services