

Bureau Messenger

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November/December 2000

New Plates on Sale

Beginning November 1, 2000, people may choose to support the Future Farmers of America (FFA) by purchasing the Future Farmers of America license plate. These plates support agriculture, youth and education. The proceeds (\$15.00) will benefit the endowment fund of the Ohio FFA Foundation Inc.

The annual interest will fund special projects and scholarships for Ohio FFA members.



On November 1, 2000, Ohio vehicle owners may purchase the Professional Fire Fighters license plates. These license plates will carry an additional \$10.00 annual fee. To receive a Professional Fire Fighters license plate, you must be a member in good standing with the International Association of Fire Fighters. Members must present a letter

from their local president that confirms the applicant is a member in good standing accompanied by the appropriate application.



Calendar of events

Winter Weather Awareness Campaign (EMA)
November 5-11

Operation ABC Mobilization: America Buckles Up Children
November 22-28

GOOD RESULTS FROM BMV

By all accounts, this summer's Ohio State Fair was a huge success. The 150th anniversary fair experienced great weather and record attendance over its 17-day run,



2000 OHIO STATE FAIR

August 4 through 20, 2000. Many fairgoers visited the ODPS/BMV display and took advantage of the opportunity to renew their driver license. There were a total of 3,128 transactions conducted including 815 driver licenses, 70 state IDs, 216 vehicle registrations, 428 voter registrations, 524 abstracts and 1,125 vision screenings.

Peace Officer Privacy Protection

Effective September 1, 2000, under HB 600 (R.C. 4501.271), a peace officer may protect the disclosure of his residence address on his/her driver license and/or his certificates of registration and display his business address instead. Qualifying peace officer personnel must appear in a deputy registrar agency, provide picture ID proof of employment as a peace officer, and complete the Peace Officer Confidentiality Request Form, BMV Form 2610.





The Steering Column...
from the Registrar

TEMP TAG DESIGN IMPROVED

A new law (HB 476, effective October 27, 2000) requires that temporary tags carry a new design with slightly smaller numbers and letters. The new tags will be imprinted with a hologram and covered in plastic, making them more difficult to alter or duplicate.

Currently, the expiration dates are written in ink and placed on cardboard. With the new procedure, law enforcement will be able to read the larger numbers more easily. In addition, the bill will require that dealers continue to send the Bureau of Motor Vehicles (BMV) registration information within 48 hours. The new Temp Tag will be available in the spring.

Franklin R. Caltrider
Registrar

Your Social Security Number and Your Driver License

Thousands of identity fraud crimes are committed every day in the United States, making it the most widespread reported crime. If you lose your driver license, credit cards and other important papers, or if they are stolen, you could become a victim of identity fraud. Someone could clean out your bank accounts and/or buy merchandise and/or borrow money in your name. As a result of this, your credit could be temporarily or permanently ruined or at least questioned every time you want to use it. Your financial life could be affected for years.

One way to protect yourself is to remove your social security number from your driver license. Also do not carry other documents with your social security number on them.

A consequence to removing your social security number from your driver license is that you will need to bring your social security card with you every four years when you renew your driver license. And you will need to produce your social security card at all other times it is necessary to provide the number for identification. You give up a convenience to receive some **peace of mind**.

Recertification Now Required For Disability Plates

New changes outlined in HB 148 now require holders of disability plates to recertify every 5 years in order to renew their status. Holders of disability plates will receive a renewal notice each year indicating if they need to be certified. A physician or chiropractor must complete the application before it's returned to the BMV. If recertification is required, an application will be included with the renewal notice. Disability plates that expire **January 1, 2001 (and after) are subject to recertification**. The architect of HB 148 hopes the change will help eliminate fraud and abuse of disability placards and license plates.



Can License Plates Be Suggestive?

Ohio license agencies receive several requests for new personalized license plates each year. Some of the requests received are suggestive or inappropriate to be displayed on Ohio's license plates and consequently BMV denies these requests. The issue of suggestive or inappropriate license plates is being addressed by the court system in Virginia.

All the Ohio requests are referred to the Special Plate Screening Committee of the Registration area of the Registration, Titling and Licensing Services Section. This committee meets every Tuesday to review all special plate requests for their appropriateness. (source: BMV Research Section)



Deputy Registrar's Corner

Thanks to all Deputy Registrars and staff members for your support and assistance in the installation and operation of Phase 1 of the Deputy 2000 computer system. Working cooperatively with our Field Services staff, and our contractors IBM and Viisage, the new equipment was installed with minimal down time and customer inconvenience.

Phase 1 represents only the beginning. With the new equipment and state of the art communications network, we are well positioned for the future with the capability and flexibility to use our

technology to enhance customer service in a number of ways.

Right now we are working on the scope for Phase 2 of this project. Future phases could include electronic signature, elimination of many forms through print on demand or electronic records, a graphical user interface, and perhaps even printing validation stickers on demand. Other possibilities include bar code readers, refund processing and credit card payments.

Capturing and storing an electronic signature could eliminate the need to have customers sign multiple forms, speeding up processing time. By printing transaction customized forms on demand, we eliminate the need to stock and inventory many types of forms, while providing exactly what the customer needs on one form. Moving to an electronic record environment could potentially eliminate the need for an agency to store any paper records through the use of CD ROMs or some other form of back-up media.



Registrar Frank Caltrider accepts a special "Save Our Sight" award from Tom King, representing the Optometrist Association of Ohio, at the Annual Meeting.

to jchisman@dps.state.oh.us. Again, thanks for a great effort in the installation and operation of the new equipment. I look forward to seeing all of you at our fall roundtables from November 7 through November 21.

Jim Chisman
Deputy Administrator
Registration, Titling and License
Services



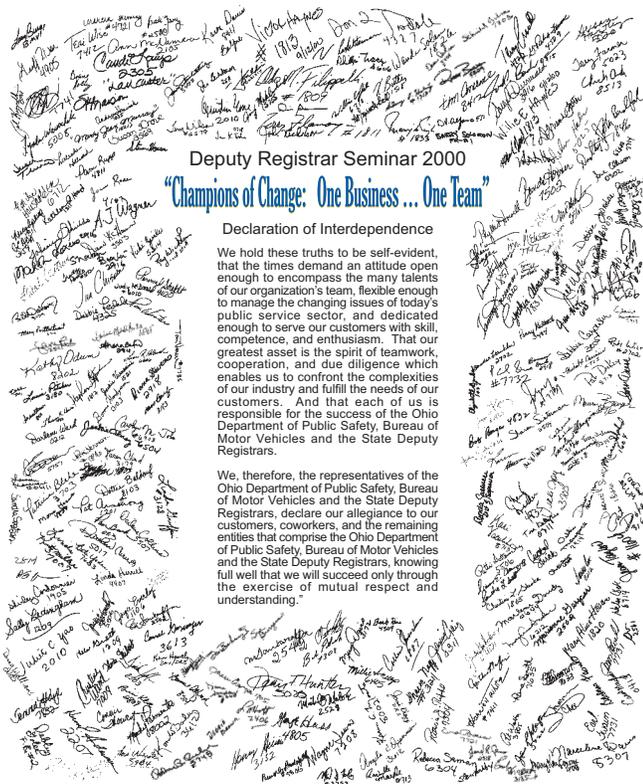
Jim Chisman welcomes the Deputy Registrars.

Perhaps the most important enhancement that may be included in Phase 2 application redesign is the development of a graphical user interface or GUI (pronounced Gooy). A GUI would enable an agency staff member to select the transaction or transactions desired from a menu and then be guided through the steps necessary to complete that transaction. Properly constructed, a GUI will reduce processing time, minimize errors and enhance security.

Finally, the ability to print validation stickers on demand using a laser printer is currently being studied for the mail registration program. If successful, this could be quickly migrated to the agencies. Phase 2 will also include your suggestions and recommendations for changes. Please send them to my attention or e-mail



A panel discusses current topics at a workshop at the Annual Meeting.



Deputy Registrar Seminar 2000 "Champions of Change: One Business ... One Team"

Declaration of Interdependence

We hold these truths to be self-evident, that the times demand an attitude open enough to encompass the many talents of our organization's team, flexible enough to manage the changing issues of today's public service sector, and dedicated enough to serve our customers with skill, competence, and enthusiasm. That our greatest asset is the spirit of teamwork, cooperation, and due diligence which enables us to confront the complexities of our industry and fulfill the needs of our customers. And that each of us is responsible for the success of the Ohio Department of Public Safety, Bureau of Motor Vehicles and the State Deputy Registrars.

We, therefore, the representatives of the Ohio Department of Public Safety, Bureau of Motor Vehicles and the State Deputy Registrars, declare our allegiance to our customers, coworkers, and the remaining entities that comprise the Ohio Department of Public Safety, Bureau of Motor Vehicles and the State Deputy Registrars, knowing full well that we will succeed only through the exercise of mutual respect and understanding.

"Champions of Change: One Business ... One Team"

The Annual Meeting for the Deputy Registrars was held on September 12, 2000, at the Columbus Convention Center with more than 400 in attendance.

New Assistant Chief of Deputy Registrar Field Services - John Kougendakis, Jr.

The BMV recently promoted 19-year BMV employee John Kougendakis to Assistant Chief of Deputy Registrar Field Services area in the Registration, Titling and Licensing Services section. John earned his new position based on his supervisory experience and background in operating a deputy registrar office.



Dave Lieurance who retired earlier this year formerly occupied this position.



Ohio's Safest Young Drivers C O N T E S T

Lt. Governor Maureen O'Connor, Ohio Department of Public Safety Director, has announced a partnership between the Ohio Department of Public Safety, the Safe America Foundation and Honda to find "Ohio's Safest Young Drivers."

"We're proud to be teaming together with Ohio companies and organizations to find the safest young drivers in Ohio; and in the process, teach Ohio teens the life lessons they'll need to keep themselves and their friends safe on the road," said Lt. Governor O'Connor during the Statehouse kick-off event in October.

Studies show new drivers take more risks including speeding, passing, drinking and driving, and not wearing a seat belt. Excessive speed is the number one cause of fatal crashes involving teen drivers. Statistics show more fatal crashes involving teen drivers occur when more passengers are in the car. Across Ohio, teenage drivers are over-represented in traffic crashes; while drivers ages 15 through 20 make up 6.7 percent of the driving population, they account for 14 percent of the drivers involved in fatal crashes.

To enter to become "Ohio's Safest Young Driver," teens aged 16-18 (with no moving violations) must complete a 15-multiple choice test, an essay on what they do to improve highway safety on Ohio roads and an optional essay on a safe driver they know and try to emulate.

Twelve finalists will compete in a "Drive-off Day" at the Transportation Research Center in East Liberty, Ohio.

The winner will receive a 2001 Honda Civic. Second place receives a \$1000 education grant from AAA Ohio. All finalists receive free, one-year AAA memberships.

Applications can be found in schools, in driving schools and on the web at www.ohios-safestyoungdrivers.com and www.safeamerica.org.

Deadline for applications is March 1, 2001.

Lt. Governor is Spokesperson for Fitness

Lt. Governor Maureen O'Connor, Director, has committed to being the spokesperson for the Physical Fitness and Sports Advisory Board, a member of the National Association for Health and Fitness. Look for public service announcements to air soon.

The mission of the Ohio Physical Fitness and Sports Advisory Board is to promote, encourage and support initiatives that positively impact all Ohioans through the inclusion of physical activity as part of a healthy lifestyle.



Members of the advisory board include a sports medicine-oriented physician, a pediatrician, a coach, an athlete, an athletic trainer, an educator, an exercise physiologist, two state representatives and two senators.



The Bureau Messenger newsletter is published six times per year by the Ohio Department of Public Safety
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It's About Safety

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Bob Taft, Governor

Lt. Governor Maureen O'Connor, Director